



A Note from CEO, Luke McGee

On behalf of AdaptHealth, I want to personally thank you for trusting us with your care. It's our privilege to provide you with the home medical equipment and supplies you need to live better.

Our mission to help patients live their fullest lives – out of the hospital and in their homes – is especially relevant in today's world faced with coronavirus. We remain committed to ensuring your health and well-being are first priority; our employees are trained to provide continual care in times of need and this is no different.

As an integral part of the healthcare delivery ecosystem, and a leading provider of sleep and respiratory services across the county, AdaptHealth has been monitoring this situation very closely. In response, we have begun to make necessary modifications to our daily operations to ensure we are still providing quality care while limiting unnecessary face-to-face interactions to protect you and our team members.

We would like to take a moment to update you on precautions we are taking to preserve the health and safety of you, our healthcare partners and our employees:

- Continual education and communication are being provided in accordance with CDC guidelines about prevention and limiting the spread
- Hand washing guidelines and other prevention methods have been recirculated to all employees and are posted throughout our office locations
- Patient-facing personnel have been provided personal protective equipment to ensure the health and safety of both patients, their caretakers, and our employees

To help limit the spread and play our role in controlling the reach of the coronavirus, AdaptHealth has implemented a Teleworking Policy that allows our employees to work remotely and ensures they have the proper resources to continue providing quality care and service to our healthcare partners and to you. For any employees exposed to, or diagnosed with COVID-19, a self-quarantine for 14 days is required. We are also offering our impacted team members, an additional 5 days in covered sick leave to ensure their health and well-being is looked after before returning to work.

Our local offices will continue to stay open and provide their normal products and services unless we are given direction from local county or city officials or building landlords. AdaptHealth will continue to provide cleaning service in the building and if necessary, will provide extra deep cleaning services in an attempt to stop the spread of the virus.

While we have instituted practices to help limit face-to-face exposure, our teams are hard at work to ensure you and your medical professionals continue to have easy access to us for equipment, supplies, and questions. Rest assured, your services will continue, and products will ship in accordance with normal practices.

Thank you for your ongoing support, confidence and trust in our ability to provide you with products and services in this time.

If you have any questions, please contact your local office or visit www.adapthealth.com.

In good health,

Luke McGee, CEO